

## SUPPORT SERVICES FOR MISYS OPICS PLUS

*“Misys Opics is about trading and it’s about treasury –  
Freeborders understands both”*

*– Head of trading technology, international bank*

Misys Opics Plus is an award winning front-to-back-office treasury and capital markets solution across a wide range of instruments including derivatives, fixed income, equities and treasury trades. The flexibility and scalability of Misys Opics Plus means that it meets every trading requirement, whether on the trading floor or in the back office, and whether your organization has operations in one country or across the world.

Opics Plus delivers a fully integrated, front-to-back solution ideally suited to meet the demands of a Straight-Through-Processing (STP) environment. By running the entire front-to-back office on a single database and underlying platform, Opics Plus reduces both the cost and the risk associated with system connectivity, data reconciliation and maintaining a business.

Freeborders Trading Technology Services ensures organizations maximize their return on their Misys OPICS investments, and works across the front, middle and back office, to include streamlined processes, supplement technology resources and capacities, and deliver ready-to-test systems.

### The Freeborders Advantage

Misys Opics Plus was designed with the clear understanding that system performance is every bit as critical as system functionality. Freeborders’ depth in technology (.Net, server based processing), its global PMO, and its expertise across all asset classes has created a robust service for Opics users.

Freeborders has successfully provided business and technology advisory services and implementation, integration and training services to leading financial institutions across North America, United Kingdom, European Union and Asia. Our client solutions are tailored to meet the unique needs of our customers, from technology to process to operational improvements.

### Solution Offering

Freeborders’ support services for Opics ensure that Opics users optimize their solution. Our services include:

1. **Pre-implementation:** product selection, project management, project scoping, data preparation and migration planning, current state assessment, and future state design;
2. **Implementation:** development, integration support & migration readiness, data integrity, integration & UAT, report design, desktop customization, server configuration, and smart client set-up;
3. **Operations Support:** treasury operations support including foreign exchange and money markets – from deal inception through to settlements and accounting, support for foreign exchange including spots, forwards, swaps, option takedowns and non-deliverable forwards including full FX corporate functionality;
4. **Post-go live:** product support, interface maintenance, training, L1 thru L3 production support, and deal set up (deal pricing, deal entry, position keeping);
5. **Risk Management:** Consulting & Best Practices.

Freeborders is able to tailor the solution to meet your unique business requirements, while maximizing your return on your Opics investment.

## Improved Efficiencies

Freeborders Support Services for Opics can benefit you with:

1. Access to treasury & capital markets expertise, as well as Opics-specific knowledge – API, data model, data dictionary, database experience – to maximize application investments;
2. Alternative resource strategies – technical and functional expertise available via flexible on-site and off-site support;
3. Ad hoc and formal training to improve user experience and reduce operational costs;
4. Forensics & data integrity services to improve treasury & trade data quality.

## Success Stories

### *Success Story 1:* **International Bank**

Project Managed the Accounting Module Rollouts of the Margin Finance Application (ATS) and the Foreign Exchange Application (OPICS); coordinated integration tests between front office, back office, general ledger, SWIFT, and bank reconciliation systems; reconciled data from multiple systems and approved data migration.

### *Success Story 2:* **International Bank**

Managed the implementation and conversion to Opics, managing the on-site client relationship with client as well as relationships with the senior managers in the Front Office, Operations, Accounting, Market, Credit and Operational Risk group. Implemented project management practices; implemented several new OPICS modules (i.e. Fixed Income, FX, Options, Swaps, FAS133 Accounting, Market Risk Reporting, etc); and led a successful go-live

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**Freeborders has delivered the technology solutions that enable some of the travel and hospitality industry's leading companies to delight customers, boost profitability, and out-perform the competition.**

### **What we've done for them, we can do for you**

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### **About Freeborders**

Freeborders is the leading global provider of offshore IT services and solutions delivered from centers of excellence in China.

Privately held and based in San Francisco, CA, Freeborders is recognized for offering best practices in outsourcing by combining its award-winning global delivery model, CHINDUS<sup>SM</sup>, with its governance model ATLAS<sup>SM</sup>. Freeborders provides a full suite of services that encompass all phases of a project lifecycle including strategy, design, development, testing, implementation integration, and extended support.

Freeborders is rated at Level 5 of the SEI's CMMI, and is ISO 27001 certified.